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August 17, 2001

Mr. Russell Breninger Breninger Communications 16 Terry Drive Morristown, NJ 07960-4713

Dear Russell:

I wanted to thank you for all of your advice and hard work in the installation of our new telephone, voice mail and network system.

Your thoroughness and expertise was much appreciated in advising us on the appropriate system to purchase. You were responsive and timely during the planning and installation phases of this project. Your patience in training our staff on how to use the new system was also a tremendous help. Even though we had some problems with the telephone Company, I appreciated your professionalism and patience in getting those issues resolved.

Thank you again for a smooth and pleasant experience. Whenever we need any additional communications services, I will definitely seek your assistance.

Sincerely,

Sujata Bezwada

Sujata Bezurda

Vice President

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